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#### What is SIDES?

SIDES stands for the State Information Data Exchange System. It's a software tool that empowers states, employers, Third Party Administrators (TPAs) and Professional Employer Organizations (PEOs) to respond to unemployment insurance requests quickly, accurately, and securely. This guide shows employers how to respond to Separation Information requests.

#### SIDES E-Response

SIDES E-Response is an online tool for employers to respond to state unemployment insurance requests quickly, accurately, and securely. Built specifically for ease of use, employers can log into the website and submit responses easily anytime, anywhere.

#### Requirements

SIDES E-Response only requires an internet connection. There is no cost to use SIDES E-Response.

#### **Benefits**

- Easy to use / consistent format
- Secure transmission of responses
- Reduces personnel time and effort
- Reduces UC contribution rates
- Enhances integrity of the UC program in PA



### NOTICE OF SIDES SEPARATION

Date Mailed: MM/DD/YYYY

#### **Employer Name**

Street Address City, State ZIP Code\_



Claimant: CLAIMANT NAME Claimant ID: 01234567

Claim Effective Date (BYB): MM/DD/YYYY

Benefit Year Ending Date (BYE): MM/DD/YYYY

You have a Pennsylvania Unemployment Compensation (UC) SIDES E-Response Request(s) for Separation Information that requires a response. This request concerns an individual who has identified you as his/her separating employer when filing an application for Pennsylvania UC benefits. 34 PA Code §63.53(a) requires that an employer responds to Notices of Application and Requests for Separation Information within 4 business days.

Log on to https://uisides.org/ to view your SIDES E-Response request(s) and select the radio button for "Separation Information".

Employer Name: EMPLOYER NAME

Your FEIN will be in the following format: XXXXXXXXX (9 digits with no hyphen)

Your State Account Number will be in the following format: XXXXXXX (7 digits with no hyphen)

Your SIDES E-Response PIN is: 12345678

IF YOUR EMAIL ADDRESS CHANGES, you must IMMEDIATELY notify the Initial Claims Unit of the new email address. Contact us as follows:

- By email: PASIDES@pa.gov
- By FAX: 717-346-3174
- By phone: 717-783-0612

Providing a new email address to any other agency/office within the department does not guarantee that future notices of pending SIDES E-Response information requests will be sent to the new email address.

SIDES E-Response is the most efficient and timely way for you to provide information to the department that is relevant to an individual's UC claim. Your participation in the eligibility determination process helps the department prevent erroneous UC benefit payments that can affect your UC tax rate.

Under Act 75 of 2013, if an individual is overpaid UC benefits because the individual's employer or an agent of the employer failed to respond in a timely or adequate manner to a request by the department for information regarding the individual's eligibility for compensation, the employer's account will not be credited when the overpayment is established.

If you have any questions or need assistance, please contact the Initial Claims Unit by email at PASIDES@pa.gov or by phone at 717-783-0612.

Auxiliary aids and services are available upon request to individuals with disabilities.





## Go to <u>https://benefits.uc.pa.gov/</u>

### Individual

Welcome to Pennsylvania's Unemployment Compensation (UC) system. Apply and manage your UC benefits anytime, anywhere. Self-Services available include:

- File or Reopen a Claim
- File for Weekly UC Benefits
- Check Claim Status
- View Benefit Payments
- File a Benefit Appeal

### **Employers**

The UC system provides employers a helpful online tool to manage UC benefit requests and account information.

Self-Services available include:

- Respond to Requests, Fact-finding inquiries, and Trade Readjustment Allowances.
- View Determinations
- SIDES E-Response Portal

### Third Party Administrators

The UC System also offers TPAs the opportunity to manage UC benefit requests and account information on behalf of their clients. Self-Services available will vary depending on the TPA/Employer relationship.

1. Respond to Requests, Fact-finding inquiries, and Trac **DIRECT** ent Allowances. **LOG IN**  Please enter your User Name and Password below before you continue. If you have not previously registered on this system, follow the instructions in the Create a User Account section to create a new account that allows you to access additional system features.

For help click the information icon next to each section.



# Information A Home R Accessibility A My Dashboard Sign Out Services for Individuals Services for Employers

### Welcome to My Employer Workspace [User Name], <u>View your Profile and</u> <u>Contact Information</u>.

This page introduces you to features available in the system, lets you customize the content you are interested in, and offers suggestions to you. Please make a suggestion from the items below.





### **Unemployment Services**

- Notice of Separation
- Separation Notice Alleging
- Disqualification
- Provide Additional Documentation
- Appeals
- **Protest Potential Benefit**
- Mass Layoff
- Labor/Non-Labor Disputes
- Enter Trade Act Affected Employees
- Complete TRA Request for Employment Information
- **▽** SIDES E-Response
- Separation Information (SI)
- View & Protest Employer Charges
- Shared-Work Program





CONTINUE



State:

Exchange:

Federal Employer Identification Number:

State Employer Identification Number:

Pin/Access Code:

Pennsylvania	▼
Oklahoma	
Oregon	
Pennsylvania	
Puerto Rico	
Rhode Island	$\mathbf{V}$

Log in Assistance Supported Browsers

Log In



State:

Exchange:

Federal Employer Identification Number:

State Employer Identification Number:

Pin/Access Code:



Log In Log in Assistance Supported Browsers



State:

Exchange:

Federal Employer Identification Number:

State Employer Identification Number:

Pin/Access Code:

Pennsylvania Separation Information 231234567 0012345 12345678 Log In Log in Assistance

**Supported Browsers** 



User Guide

### **Separation Information Requests**

□ Hide submitted records

Name 1	SSN 1	Due Date 🔺	<b>Response Status </b> \$
CLAIMANT NAME 1	000-00-0001	MM/DD/YYYY	Not Started
CLAIMANT NAME 2	000-00-0002	MM/DD/YYYY	In Progress
CLAIMANT NAME 3	000-00-0003	MM/DD/YYYY	Submitted
CLAIMANT NAME 4	000-00-0004	MM/DD/YYYY	Not Started





Check if applicable.

□ TPA/Employer Representative receiving this request DOES NOT represent this employer.

□ PEO receiving this request DOES NOT represent this employer.

Save ) (Close ) Next



Check if applicable.

□ Claimant did NOT work for this employer.

□ Claimant was a 1099 or contract employee.

□ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.

□ Employer believes this is a fraudulent claim.





Check if applicable.

- Claimant did NOT work for this employer.
- □ Claimant was a 1099 or contract employee.
- □ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.
- □ Employer believes this is a fraudulent claim.



### Claimant

#### SSN

Name Claimant Name 1

Check if applicable.

□ Claimant did NOT work for this employer.

□ Claimant was a 1099 or contract employee.

000-00-0001

□ Employer is a Temporary Staffing Agency, and the claimant was working a temporary assignment.

 $\blacksquare$  Employer believes this is a fraudulent claim.

Back





### Corrected







Claimant

Separation



### **Employment/Separation Information**

*Employe	<	[Month] [Year]				>	Laid Off/Lack of Work	
Claimant'			_		_	_	-	[Reason for Separation]
Claimant'	S	Μ	Т	W	Т	F	S	[Job Title]
Claimanť	1	2	3	4	5	6	7	
Claimant	8	9	10	11	12	13	14	MM/DD/YYYY
What was								
Claimant	15	16	17	18	19	20	21	MM/DD/YYYY
*What wa	22	23	24	25	26	27	28	
Was this	29	30	31					□ Yes □ No
Back Save Close Next								







### **Additional Details**

### Enter any additional information regarding the Laid Off/Lack of Work







### **Additional Details**

You indicated the claimant has never worked for this employer. Enter any information you may have about this individual. For example, chose not to work after company was purchased, never heard of this person, claimant worked onsite for a temporary service; if so, please give temporary service information.

















### **Additional Details**

### **Personal Reasons**

Provide any additional information regarding the claimant's leaving for personal reasons. For example, care for family members, claimant was moving, completed training program, and was looking for work in that field or is going to school.









) Save

Back

Close

Next





\*How was the claimant informed of the policy or the expected behavior?

Select One	▼
Select One	
Written	
Verbal	
Both	











### **Additional Details**

### Not Qualified/Inadequate Performance

Enter any additional information regarding the reason for discharge. For example, how was the performance inadequate, what duties were the claimant not qualified to perform.







### **Additional Details**

Enter any additional information about whether the claimant is regularly working full-time.

[The individual listed did not file an application for UC benefits. This is a fraudulent claim]



 $\parallel \!\!\! \parallel$ 



Weeks are available

Weeks not currently available

Weeks not available, state should proceed without weeks



### Payment After Separation 9

Total gross wages earned since MM/DD/YYYY?

\* Did or will the claimant receive any compensation on or after the last day of work (excluding wages for hours worked)?

\* Is or will the claimant receive a company pension and/or 401K disbursement?

Select One	
Select One	
Yes	
No	
Unknown	
Select One	
Select One	
Pension	
401K	
Pension and 401K	
No	
Unknown	

Is (or was) the claimant receiving workers' compensation? □ Yes □ No









### Documentation

\* Do you have any documents supporting your response? ■ Yes □ No

Allowable file formats are csv, jpg, jpeg, pdf, rtf, tiff (tif), txt. The total size of all attachments is limited to 5 megabytes. Scanned PDEs may be too large. For information on how to reduce the size of a PDF click here.

Allowable file formats are csv, jpg, jpeg, pdf, rtf, tiff (tif), txt. The total size of all attachments is limited to 5 megabytes. Scanned PDFs may be too large. By decreasing the dpi size, scanning it in as PDF text or removing some of the extended features of a PDF the size can be greatly reduced. Another option would be to scan it in as a TIFF (TIF) document instead of a PDF. Show less.





Wages/Payments

Documentation

Preparer

Rev

### Documentation

#### \* Do you have any documents supporting your response? ■ Yes □ No Organize 🔽 total size of all Name Date Modified Type Size Documents bo large. For Employment Document 1 MM/DD/YYYY HH:MM AM/PM File Type 300 KB Pictures Employment Document 2 MM/DD/YYYY HH:MM AM/PM File Type 300 KB Employment Document 3 MM/DD/YYYY HH:MM AM/PM 300 KB File Type ↓ Downloads MM/DD/YYYY HH:MM AM/PM Employment Document 4 File Type 300 KB My Documents Add Attachment 🔳 This PC File Name: **Employment Document 1** Custom Files (\*.rtf; ▼ Cancel Open Close Next Back Save











### **Review Response**

Review your response before submitting:

View Response





User Guide Help

Name: CLAIMANT NAME 1

SSN: 123-45-6789

Due: MM/DD/YYYY

### Confirmation

Your response has been accepted. Your confirmation number is 0123-4567-8a9b-012c-3d45-6789-e123-456789

Print or download a copy for your records.

Response





### State: PA FEIN: 231234567 Log Out SEIN: 0012345

User Guide

### **Separation Information Requests**

□ Hide submitted records

Name 1	SSN \$	Due Date 🔺	<b>Response Status </b> \$
CLAIMANT NAME 1	000-00-0001	MM/DD/YYYY	Submitted
CLAIMANT NAME 2	000-00-0002	MM/DD/YYYY	In Progress
CLAIMANT NAME 3	000-00-0003	MM/DD/YYYY	Submitted
CLAIMANT NAME 4	000-00-0004	MM/DD/YYYY	Not Started



Name: Claimant Name 1 SSN: 123-45-6789 Due: MM/DD/YYYY

#### **Separation Information**

#### Confirmation

Date/Time Submitted MM/DD/YYYY 00:00:00 AM EDT	Confirmation Number 0123 4567 8a9b 012c 3d45		
	6789 e123 456789		

State Request Inform	nation			
State	РА			
Claim Detail				
ClaimEffective	MM/DD/YYYY	Claim Number	0123456	
Claim Type	Regular UI, New Initial Claim	Request	MM/DD/YYYY	
Benefit Year Begin	MM/DD/YYYY			
Employer				
Employer	Employer Name			
FEIN	23-1234567			
SEIN	0012345			
<b>Employment Informa</b>	ation/Separation Information			
Employer's reason fo	r claimant's separation	Laid Off/Lack of Worl	<	
Claimant's reported r	eason for separation	[Reason for Separation]		
Claimant's reported j	ob title	[Job Title]		
Claimant reported fir	st day of work	MM/DD/YYYY		
Claimant reported las	st day of work	MM/DD/YYYY		
What was the last da	y claimant performed work?	MM/DD/YYYY		
Separation Information/Lack of Work				
Weeks and Wages				
Are total earned wag	es available for MM/DD/YYYY throu	ugh MM/DD/YYYY?	Wages not currently available	
Are total weeks work	ed available for MM/DD/YYYY thro	ugh MM/DD/YYYY?	Weeks not currently available	
Payment After Separ	ation			
Did or will the claimant receive any compensation on or after the last No				
day of work (excluding wages for hours worked)?				
Is or will the claimant receive a company pension and/or 401K No				
disbursement				
Documentation/Atta	chments			
Do you have any atta	chments supporting your response	No		
Preparer				
Prepared by	Employer			

Name: Claimant Name 1 SSN: 123-45-6789 Due: MM/DD/YYYY

Preparer Name	Name	Job Title	Job Title		
Phone	(555) 555-5555	Email	Email		
Optional not addres	ssed				
Corrected Employer	Name				
Corrected FEIN					
Corrected SEIN					
TPA/Employer Repr	esentative receiving this req	uest DOES NOT	represent this employer (Not Checked)		
PEO receiving this re	equest DOES NOT represent	this employer (N	Not Checked)		
Corrected SSN					
Corrected Claimant	Name				
Claimant did NOT w	ork for this employer (Not C	hecked)			
Claimant was a 1099	9 or contract employee (Not	Checked)			
Employer is a Tempor	ary Staffing Agency, and the cla	aimant was worki	ng a temporary assignment (Not Checked)		
Employer believes t	his is a fraudulent claim (Not	Checked)			
Claimant's job title					
What was the claimant's first day of work?					
Was this seasonal employment?					
Enter any additional information regarding the Laid Off/Lack of Work.					
Total gross wages earned since MM/DD/YYYY					
Is (or was) the claimant receiving workers' compensation?					

### **ENDNOTES**

- Notification email this email is sent to employers with a notification setting of "Internal Message with Email Notification"; click <u>here</u> to view a video on how to change the notification setting ... (back)
- Single Sign On for help logging into the UC Benefits system, see the <u>contact information</u> on the last page ... (back)
- 3. <u>Claimant did not work for employer</u> if this option is selected, only pages 16, 23, and 44 46 need to be completed ... (back)
- 4. Fraudulent claim
  - When completing a response on a fraudulent claim use "Still Employed, Full Time" as the reason for separation, and enter the current date in answer to the question "\*What was the last day claimant performed work?"
  - For more information about UC fraud, go to the <u>Report Fraud</u> page on the UC website ... (back)
- 5. Employment/Separation Information
  - On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (\*) to the left need to be completed

 If the reason for separation is "Still Employed, Full-Time", "Still Employed, Part-Time", or "Still Employed, Hours Reduced", enter the current date in answer to the question "\*What was the last day claimant performed work?" ... (back)

6. Voluntary Quit

- On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (\*) to the left need to be completed
- If the reason for separation is "Voluntary Quit" or "Leave of Absence", additional fact-finding may be needed to determine the claimant's eligibility for UC benefits; for help logging into the UC Benefits system to respond to additional fact-finding requests, see the <u>contact information</u> on the last page
- For more information about claimant eligibility in voluntary quit situations, see the <u>Voluntary Quit</u> page on the UC website
- In order to protest potential benefits / request relief from charges online, see the <u>contact information</u> on the last page ... (back)

7. Fired / Discharge

 On this screen, and throughout the response, only the fields corresponding to questions or statements with a red asterisk (\*) to the left need to be completed

- If the reason for separation is "Fired Discharged" or "Suspension", additional fact-finding may be needed to determine the claimant's eligibility for UC benefits; for help logging into the UC Benefits system to respond to additional fact-finding requests, see the <u>contact</u> <u>information</u> on the last page
- For more information about claimant eligibility in fired / discharged situations, see the <u>Discharge</u> page on the UC website
- In order to protest potential benefits / request relief from charges online, see the <u>contact information</u> on the last page ... (<u>back</u>)

### 8. Weeks and Wage

- The question "\*Are total earned wages available for MM/DD/YYYY through MM/DD/YYY?" can be answered by selecting "Wages not currently available" from the drop-down list
- The question "\*Are total weeks worked available for MM/DD/YYYY through MM/DD/YYY?" can be answered by selecting "Weeks not currently available" from the drop-down list
- Answering the two required questions as shown above will not have any negative impact on the claimant's monetary/financial eligibility; the claimant's wages will have already been reported by

### the employer through the UC Tax system via form UC-2A, and a monetary determination will already have been issued using that information ... (back)

- 9. <u>Payment after Separation</u> if this information is not available, "Unknown" can be selected in answer to the two required questions ... (back)
- Documentation most responses submitted by employers do not include any supporting documents; an example of a supporting document that an employer may want to attach to a response would be a claimant resignation letter ... (back)
- <u>PDF of Response</u> the submitted response will remain available for download for up to 35 days after the date of the original request ... (back)
- Enter Amendment if any changes are needed to the original response, employers can complete and submit an amended response ... (back)

### **Contact Information**

- For help logging into the UC Benefits system or for other employer UC Benefits questions, call, or email:
  - UC Resource Center: (833) 728 2367 (Option 1)

SIDES E-Response help desk: (717) 783 – 0612

Email: <a href="mailto:PASIDES@pa.gov">PASIDES@pa.gov</a>