

## Individual

Welcome to Pennsylvania's Unemployment Compensation (UC) system. Apply and manage your UC benefits anytime, anywhere.

Self-Services available include:

- File or Reopen a Claim
- File for Weekly UC Benefits
- Check Claim Status
- View Benefit Payments
- File a Benefit Appeal
- Manage Personal & Payment
  information

## Employers

The UC system provides employers a helpful online tool to manage UC benefit requests and account information.

Self-Services available include:

- Respond to Requests, Fact-finding inquiries, and Trade Readjustment Allowances.
- View Determinations
- File Benefit Appeals
- Review & Manage Charges
- SIDES E-Responses Portal
- Shared Work Dian Management

## Third Party Administrators

The UC System also offers TPA's the opportunity to manage UC benefit requests and account information on behalf of their clients. Self-Services Available will vary depending on the TPA/Employer relationship.

- Respond to Requests, Fact-finding inquiries, and Trade Readjustment Allowances.
- View Determinations



![](_page_2_Figure_1.jpeg)

![](_page_3_Figure_1.jpeg)

General Information	ations <u>Contacts/Use</u>	ers <u>Account Summary</u>	<b>Documents</b>	<u>Agents</u>
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<u>General Information</u>	Locations	<u>Contacts</u>	<u>/Users</u>	Account Summary	<b>Documents</b>	Agents	
<u>Show All Worksite Filter Criteria</u>			Click on Edit Location		For help	For help click the information icon.	
To sort on any column, click a	a column title. Addres	<u>s</u>		Contacts		Action	
UI Benefit Location (Unemployment) (Primary Location)	EMPLOYER ADDRE	SS	Active Con Unknown U	<b>tacts</b> nknown ( <i>Primary Contact</i> )		Edit Location View Contacts Inactivate	
		🚺 🖣 Page	1 ▼ of	1 🕨 🕅		Rows 100 -	
			1 Record	s Found			
		Add Location	Add	Location and Contact			

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Location	If needed, type in updated Zip Code, and then Primary Location Information		
Primary Location:			
* Location Name:	UI Benefit Location		
*Zip Code:	17121		
	99999 or 99999-9999		
Primary Locatio	n Information		
* Street Address 1:	651 BOAS ST		
Street Address 2:			
Street Address 3:			
* City:	Harrisburg		
* State	Pennsylvania 👻		

\* County/Borough/Parish: Dauphin County

\*Country:

United States

\*Zip code:

17121

![](_page_6_Figure_1.jpeg)

![](_page_7_Figure_1.jpeg)

![](_page_8_Figure_1.jpeg)

![](_page_8_Figure_2.jpeg)

![](_page_9_Picture_1.jpeg)

To sort on any column, click a column title.

Select	Designation		
	All Mailings		
	Base Period		
	Benefits		
	Delinquent		
	Quarterly		
	Special Assesment		
	TBA		
7 Records Found			
* Select the employer type Vnemployment			

functionality for this location

Unemployment

![](_page_9_Picture_6.jpeg)

![](_page_10_Figure_1.jpeg)

## Employer address has been updated

# Primary Location Information

Mailing Country:

Mailing Zip/Postal:

Street Address 1:	651 BOAS ST
City:	Harrisburg
State:	Pennsylvania
County/Borough/Paris	<b>h:</b> Dauphin County
Country:	United States
Zip code:	17121
Mailing Address	s
Address has been standa	ardized.
Mailing Address 1:	651 BOAS ST
Mailing City:	HARRISBURG
Mailing State::	Pennsylvania

United States

17121-0725

## **Contact Information**

	👖 For help cl	ick the information icon.			
*Job Title:	Job Title	Enter name.			
* First Name:	First Name	job title,			
Middle Initial:		phone number and			
<sup>*</sup> Last Name:	Last Name	email			
* Primary Phone:	717 - 555 - 1111 <b>Ext</b>	address, and			
Alternative Phone:	Ext	preferred			
Contact Text Message Phone Number:		notification setting			
Fax:		Jeening			
* Contact Email Address:	employeremailaddress@c				
* Confirm Contact Email Address:	employeremailaddress@c				
	Resend Email Confirmation				
* Please select a method in which you prefer to	d Internal Message with Email Notification ▼				
receive your notifications:	None Selected Internal Message Postal Mail				
	i Internal Message with Email Notification				

# Mark checkbox

### and click Update

✓

Please note that by making this selection you will receive all future notifications and requests for information regarding unemployment claims via email and/or internal message only. You will be responsible for responding timely to these notifications. Failure to respond timely may result in loss of your appeal rights regarding unemployment claims.

![](_page_13_Figure_5.jpeg)