

## PUA Issue Codes and Their Meanings

To be eligible for PUA benefits, a person must have discontinued working due directly to at least one of the fourteen COVID-19 reasons outlined in federal law, and then the person must continue being unemployed for one of those reasons for each week when claiming PUA benefits.

When filing for PUA benefits, there are multiple reasons a person's eligibility for the program may be in question. The below list provides the reasons your eligibility must be further reviewed.

Individuals can see if there are eligibility issues on their claims by logging into their dashboards and clicking on the "My Benefits Plan" widget, and selecting "View Your Benefit Summary." Scroll down to the "Outstanding Claims Issues" section to see which issues may be on your claim and find them on the below list.

If the Issues section of your dashboard shows the issue...	<i>Numerical Code - not displayed</i>	...This means...	...And the action you must take is...
Able & Available - Free hand	316	We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Absenteeism/Tardiness	45	You indicated on your claim that you are no longer employed because of being absent or tardy, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Absenteeism/Tardiness Due to Exceeding Point System	283	You indicated on your claim that you are no longer employed because your absenteeism/tardiness exceeded your employer's point system, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Abusive language	1	You indicated on your claim that you left your employment due to an abusive language situation, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Accept Work	2	You indicated on your claim that you left your employment to accept other work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Alien (402.3)	118	You indicated on your claim that you are not a U.S. citizen or authorized to work in the United States. In order to receive unemployment benefits you must be a US citizen, registered alien authorized to work in the US, or permanent resident.	Continue to file your weekly claims. Staff may need to contact you to upload to your dashboard a copy of your work authorization statement and a copy of the front and back of your Social Security card.
Apprenticeship/Training	615	You indicated on your claim that you left your employment in order to attend apprenticeship training, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Attend TAA School/Training	616	You indicated on your claim that you left your employment in order to attend TAA school or training, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Attitude	46	You indicated on your claim that you are no longer employed due to an issue with attitude, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Base period wage decrease	183	The wages you reported for your base year were too high (for example, maybe you originally provided gross and not net) and your weekly rate will potentially be reduced.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Benefit Payment Control Audit	601	This has two meanings. Either your address is out-of-state but not a border state and you need to prove your PUA eligibility, or this is a confirmed fraudulent claim.	Individuals who are out-of-state will receive a message explaining that proof of employment in PA with a COVID-19 related unemployment is required.
Cash/Inventory Shortages	84	You indicated on your claim that you are no longer employed because of a cash or inventory shortage, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Change in hiring agreement	410	You indicated on your claim that you quit due to a change in your hiring agreement, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Claimant has prior military or civil employment	219	You indicated on your claim that you have prior military and/or federal civilian employment within the past two years. This means you could have enough wages to qualify for regular UC.	Continue to file your weekly claims. For military service, upload your Member 4 DD-214(s), (any copy but Member 1 is acceptable). For federal service employment upload your Standard Form 8, Standard Form 50, W-2's and/or paystubs.
Claimant worked outside of US or Canada	217	The term "Employment" shall include an individual's services wherever performed within the United States, the Virgin Islands or Canada. Section 401(C) of the UC law requires employment to be within the United States, the Virgin Islands or Canada.	When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Combined Wage Claim	273	You indicated on your claim that you have out-of-state employment within the past two years. This means you could have enough wages to qualify for regular UC.	Continue to file your weekly claims. Staff will reach out to the states you indicated to request your wages and determine if you could qualify for regular UC.
Conscientious Objection - Sabbath	6	You indicated on your claim that you left your employment as a conscientious objector, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Contract Violation	7	You indicated on your claim that you left your employment due to a contract violation, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Customer Complaints	49	You indicated on your claim that you are no longer employed due to customer complaints, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Disagreement/Conflict	8	You indicated on your claim that you left your employment due to a disagreement or conflict, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discharge - Freehand	315	We received information that you were discharged from your job, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discharge - not most recent work	418	You indicated on your claim that you are no longer employed due to a discharge with a prior employer, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Disciplinary Action/Reprimand	9	You indicated on your claim that you left your employment due to a disciplinary action or reprimand, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discrimination	608	You indicated on your claim that you are no longer employed due to committing a discriminatory act, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Dishonesty	609	You indicated on your claim that you are no longer employed due to dishonesty, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Disruptive Influence	607	You indicated on your claim that you are no longer employed due to having a disruptive influence, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Distance to Work	10	You indicated on your claim that you left your employment due to the distance to travel to work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
DUA - Unemployment not result of disaster	271	When filing your claim, you indicated that you are not unemployed due to the disaster (COVID-19). Therefore, an examiner must review your eligibility since PUA benefits only for individuals unemployed due to a COVID-19 reason.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failure of a Drug/Alcohol Test	610	You indicated on your claim that you are no longer employed due to your failure of a drug or alcohol test, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failure to Report	13	You indicated on your claim that you left your employment by not reporting to work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Falsifying - Time Records	323	You indicated on your claim that you are no longer employed due to falsifying time records, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Fighting	55	You indicated on your claim that you are no longer employed due to fighting on the job, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Filed outside US/Canada	197	You filed for benefits while outside of the United States or Canada. Section 401(d)(1) of the UC law requires you be physically present in the United States, the Virgin Islands or Canada, to file an unemployment claim.	When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Follow Spouse	617	You indicated on your claim that you left your employment to follow your spouse, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Free Form	449	Your eligibility for PUA is in question because you may qualify for a UC claim or have some other similar reason for an eligibility review unrelated to your employment separation.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Holiday Pay	157	You indicated on your claim that you received holiday pay. Staff must ensure the proper deduction is made from weekly benefits.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Hours	16	You indicated on your claim that you left your employment due to the hours being offered, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Hours Missed	664	You indicated that you did not work all hours, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Identity Single Issue	424	Your identification information did not pass the Social Security screening. Your claim cannot proceed because your identity is in question. The data will need to be fixed before the claim can proceed (such as if the SSN is wrong, or your name is wrong, etc.).	You will need to provide proof of identity to the Department by uploading 2 forms of identification to your dashboard and emailing UCPUA@pa.gov to explain you need verification.
Illness/Injury work related	411	You indicated on your claim that you are no longer employed due to a work-related injury or illness, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Inadequate job searches	198	You reported not doing the required job searches when you filed your weekly claim. Because you indicated you did not do them, the system generated an issue to stop payment.	Job searches have been suspended during the Pandemic-declared-disaster in PA, so there will be no eligibility dispute and staff will release your payments.
Incarceration	120	We received information that you are incarcerated, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Info Provided To Agency	445	Information has been provided to the Agency regarding your eligibility, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Insubordination	60	You indicated on your claim that you are no longer employed due to insubordination, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid Claim/Application	649	You may not have a valid claim/application, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid Employer Chosen	200	When you opened your PUA claim, you indicated you had an employer which is not in our database. We need to resolve this question of your employment.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
IP – Investigation Case Special Project Scheme System	261	The claim is potentially fraudulent, or it is a brand new claim and identity must be verified before any payments can be made.	The Department will send you a link in your dashboard message center. The link is for verifying your identity through a company called ID.Me. Follow the link to start the identification process. For more information and instructions for those who cannot verify through ID.me, such as those under 18 years of age, visit <a href="http://www.uc.pa.gov/pua">www.uc.pa.gov/pua</a>

Labor Dispute	186	You indicated on your claim that you are involved in a labor dispute, therefore an examiner must review your claim. A labor dispute is a strike or lockout.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Labor Dispute - Failure to Return	320	You indicated on your claim that you did not return to work after a strike/lockout, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Loss of Transportation	36	You indicated on your claim that you left your employment due to a loss of transportation, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Military Disability Compensation	290	You indicated on your claim that you are receiving/or will receive a Veterans Administration disability pension. Therefore an examiner must review your claim to see if a deduction is needed.	Continue to file your weekly claims. Upload to your Dashboard any documents verifying your VA disability pension award.
No employment history	189	You have not provided adequate employment history to qualify for this claim. Staff must review your eligibility.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
No violation	331	Your eligibility for PUA is in question because you may qualify for a UC claim or have some other similar reason for an eligibility review unrelated to your employment separation.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
On-Call (Layoff Status)	66	You indicated on your claim that you are on call and your employment status is in question, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Other	187	Staff received information that your eligibilty is in question, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Other	412	You indicated on your claim that you quit due to "other" reasons, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Overpayment Without A Cause	600	Staff received information that your eligibilty is in question, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Pension	163	You indicated you are receiving a pension, so an examiner must review your situation to see if a further deduction is needed.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Personal or Other Reasons	25	You indicated on your claim that you left your employment due to personal or other reasons, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Personality Conflict	26	You indicated on your claim that you left your employment due to a personality conflict, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Personality Conflict	68	You indicated on your claim that you are no longer employed due to a personality conflict, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Prior Issue (Non-Separation)	306	There is an issue which potentially affects your eligibility and staff must review.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Professional between School Years and Terms	644	Staff received information that you work for an educational institution and are currently not working as normally scheduled, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Eligibility	746	An eligibility issue was raised on your claim, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Fraud Penalty Disqualification	663	Your claim has been found to be a fraudulent claim.	If you feel you are receiving this in error, contact us at UCPUA@pa.gov
PUA - Other program eligibility	177	It appears you may be eligible for regular UC. If so, you are not eligible for PUA and may be overpaid for past weeks if the UC eligibility is retroactive.	Continue to file your weekly claims. Department staff will reach out to instruct if you need to file a UC claim.
PUA - Other program eligibility	750	You have other program eligibility available. PUA benefits can only be paid when no other program eligibility is available.	Continue to file your weekly claims. Department staff will contact you regarding your new program eligibility.
PUA - Proof of employment sufficiency	753	You have not provided the required proof of employment to demonstrate your attachment to the labor market.	You must upload to your dashboard proof of your employment and wages and email ucpsa@pa.gov to indicate you have provided the information.
PUA - Receiving Sick Leave	748	You indicated on your claim that you were receiving sick leave or other payments, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Refusal of work	751	You indicated on your claim that you refused work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Refusal to Telework	747	You indicated on your claim that you refused to telework, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Requires Staff Review	749	An issue has been detected and requires further review.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Quit Freehand	314	We received information that you quit your job, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Refusal of Overtime	67	You indicated on your claim that you are no longer employed due to a refusal to work overtime, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Refusal of Work	230	We received information that you refused work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Requires Staff Review	214	An issue has been detected which may affect your eligibility.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Resignation	31	You indicated on your claim that you resigned, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Retirement	32	You indicated on your claim that you retired, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Rule Violation	48	You indicated on your claim that you are no longer employed due to a rule violation, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Safety Concern(s)	620	You indicated on your claim that you left your employment due to safety concern(s), therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Seek Other Work	33	You indicated on your claim that you left your employment to seek other work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Seek-Accept Work	612	You indicated on your claim that you are no longer employed in order to seek or accept other work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Severance Pay	158	You indicated you are receiving or about to receive severance pay, so an examiner must review your situation to see if a further deduction is needed.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Sexual Harassment	621	You indicated on your claim that you left your employment due to sexual harassment, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Sleeping on the Job	74	You indicated on your claim that you are no longer employed due to sleeping on the job, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
To Avoid Being Discharged	20	You indicated on your claim that you left your employment to avoid being discharged, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Two-Factor Authentication	757	You failed the two-factor authentication steps to access your account.	This is not used in PA, so this is a system error and staff will be releasing your payments.
Unknown reasons	50	You indicated on your claim that you are no longer employed because of "unknown reasons," therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Unsatisfactory Work Performance	52	You indicated on your claim that you are no longer employed due to unsatisfactory work performance, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

USCIS Requires Additional Information	282	You indicated on your claim that you are not a U.S. citizen or authorized to work in the United States. In order to receive unemployment benefits you must be a US citizen, registered alien authorized to work in the US, or permanent resident.	Continue to file your weekly claims. Staff may need to contact you to upload to your dashboard a copy of your work authorization statement and a copy of the front and back of your Social Security card.
Use of Profanity	71	You indicated on your claim that you are no longer employed due to profanity use, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Vacation Pay	159	You indicated on your claim that you received vacation pay, so staff must review to see if a deduction from your weekly benefits is needed.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Voluntary Layoff Option	622	You indicated on your claim that you left your employment to take a voluntary layoff option, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Weeks Claimed Prior to BYB	152	You filed your PUA claim prior to the start date of the CARES Act. In accordance with the CARES Act, the first week potential week for PUA on a national basis is February 2, 2020. However, you are not eligible until the week you are unemployed due to a COVID-19-related reason.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Work location transfer	38	You indicated on your claim that you left your employment due to being transferred to another work location, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Work Outside of Craft	44	You indicated on your claim that you left your employment due to the employer asking you to work outside of your craft, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.