

Issue Codes and Their Meanings

The Unemployment Compensation Claims System and the Pandemic Unemployment Assistance System in Pennsylvania are very similar to each other. Both systems use the same codes to describe potential reasons you may not be eligible for benefits and the issue must be investigated. The below list provides the reasons your eligibility must be further reviewed.

Individuals can see eligibility issues on their claims by logging into their dashboards, clicking the "My Benefits Plan" widget, and selecting "View Your Benefit Summary." Scroll to the "Outstanding Claims Issues" section to see which issues may be on your claim and find them on this list.

If the Issues section of your dashboard shows the issue...	<i>UC Office Use Only</i>	...This means...	...And the action you must take is...
Able & Available - Family Responsibility		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Free hand	316	We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Illness/Injury/Disability		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Lack of Transportation		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Other Reasons		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Personal/Other Reasons		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - School/Training		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Able & Available - Self-employment		We received information that you may not be able or available for work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Absenteeism/Tardiness	45	We received information that you are no longer employed because of being absent or tardy, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Absenteeism/Tardiness Due to Exceeding Point System	283	We received information that you are no longer employed because your absenteeism/tardiness exceeded your employer's point system, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Abusive language	1	We received information that you are no longer employed due to an abusive language situation, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Accept Work	2	We received information that you are no longer employed due to accepting other work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Alien (402.3)	118	You indicated on your claim that you are not a U.S. citizen or authorized to work in the United States. In order to receive unemployment benefits you must be a US citizen, registered alien authorized to work in the US, or permanent resident.	Continue to file your weekly claims. Staff may need to contact you to upload to your dashboard a copy of your work authorization statement and a copy of the front and back of your Social Security card.
Apprenticeship/Training	615	We received information that you are no longer employed due to attending apprenticeship training, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Attend School/Training		We received information that you left your employment to attend school or training, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Attend TAA School/Training	616	We received information that you are no longer employed due to attending TAA school or training, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Base period wage decrease	183	For Regular UC: Your reported base year wages were incorrect and beign adjusted downward. For PUA: The wages you reported for your base year were too high (for example, maybe you originally provided gross and not net) and your weekly rate will potentially be reduced.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Benefit Payment Control Audit	601	This has two meanings. Either your address is out-of-state but not a border state and you need to prove your PUA eligibility, or this is a confirmed fraudulent claim.	For PUA: Individuals who are out-of-state will receive a message explaining that proof of employment in PA with a COVID-19 related unemployment is required.
Cash/Inventory Shortages	84	We received information that you are no longer employed because of a cash or inventory shortage, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Change in hiring agreement	410	For PUA: You indicated on your claim that you quit due to a change in your hiring agreement, therefore an examiner must review your claim.	This is not an eligiblity issue and your payments will be made if there are no other unresolved issues.
Change in Work Hours, Schedule or Assignment		We received information that you are no longer employed due to a change in your work hours, schedule or assignment, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Claimant has prior military or civil employment	219	You indicated on your claim that you have prior military and/or federal civilian employment within the past two years. This means you may have enough wages to qualify for regular UC.	Continue to file your weekly claims. For military service, upload your Member 4 DD-214(s), (any copy but Member 1 is acceptable). For federal service employment upload your Standard Form 8, Standard Form 50, W-2's and/or paystubs.
Claimant worked outside of US or Canada	217	The term "employment" shall include an individual's services wherever performed within the United States, the Virgin Islands or Canada. Section 401(c) of the UC law requires a valid application, which means employment must be within the United States, the Virgin Islands or Canada.	When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Combined Wage Claim	273	You indicated on your claim that you have out-of-state employment within the past two years. This means you may have enough wages to qualify for regular UC.	Continue to file your weekly claims. Staff will reach out to the states you indicated to request your wages and determine if you could qualify for regular UC.
Committing a Discriminatory Act		We received information that you are no longer employed due to committing a discriminatory act, therefore an examiner needs to review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Conscientious Objection - Sabbath	6	PUA: You indicated on your claim that you left your employment as a conscientious objector, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Contract Violation	7	PUA: You indicated on your claim that you left your employment due to a contract violation, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Corporate Officer		We received information that you are considered to be a corporate officer, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Customer Complaints	49	We received information that you are no longer employed due to customer complaints, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Damage to Equipment/Property		We received information that you are no longer employed due to damaging equipment/property, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Disagreement/Conflict	8	We received information that you are no longer employed due to a disagreement or conflict, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discharge - Freehand	315	We received information that you were discharged from your job, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discharge - not most recent work	418	PUA: You indicated on your claim that you are no longer employed due to a discharge with a prior employer, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Disciplinary Action/Reprimand	9	We received information that you are no longer employed due to a disciplinary action or reprimand, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Discrimination	608	We received information that you are no longer employed due to committing a discriminatory act, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Dishonesty	609	We received information that you are no longer employed due to dishonesty, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Disruptive Influence	607	You indicated on your claim that you are no longer employed due to having a disruptive influence, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Distance to Work	10	We received information that you are no longer employed due to the distance to travel to work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Domestic Responsibility		We received information that you are no longer employed due to having a domestic responsibility, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
DUA - Unemployment not result of disaster	271	When filing your claim, you indicated that you are not unemployment due to the disaster (COVID-19). Therefore, an examiner must review your eligibility since PUA benefits only for individuals unemployed due to a COVID-19 reason.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Elected Official	203	You indicated you are an elected, appointed, or in a major policy making position.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failed to Report for RESEA Follow-up Activity		You failed to attend a required follow-up RESEA activity at a PA Careerlink, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff will reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failed to Report to Event 1		You failed to attend a required RESEA session at a PA Careerlink, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff will reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failed to Report to Event 2		You failed to attend a required a second attempt at an RESEA session at a PA Careerlink, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff will reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failed to Schedule Event 1		You failed to schedule a required RESEA session at a PA Careerlink, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff will reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failed to Schedule Event 2		You failed a second time to schedule a required RESEA session at a PA Careerlink, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff will reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failure of a Drug/Alcohol Test	610	We received information that you are no longer employed due to your failure of a drug or alcohol test, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failure to Comply with Employee Assistance Program (EAP)		We received information that you are no longer employed due to failure to comply with an employee assistance program (EAP), therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Failure to Report	13	PUA: You indicated on your claim that you left your employment by not reporting to work, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Failure to Submit a Drug/Alcohol Test		We received information that you are no longer employed due to failure to submit a drug/alcohol test, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Falsifying - Time Records	323	PUA: You indicated on your claim that you are no longer employed due to falsifying time records, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Fighting	55	We received information that you are no longer employed due to fighting on the job, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Filed outside US/Canada	197	You filed for benefits while outside of the United States or Canada. Section 401(d)(1) of the UC law requires you be physically present in the United States, the Virgin Islands or Canada, to file an unemployment claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Follow Spouse	617	You received information that you are no longer employed due to following your spouse, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Free Form	449	Your eligibility for benefits is in question because you may qualify for a UC claim or have some other similar reason for an eligibility review unrelated to your employment separation.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Health/Illness/Injury		We received information that you are no longer employed due to health/illness/injury, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Holiday Pay	157	We received information that you received holiday pay. Staff must ensure the proper deduction is made from weekly benefits.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Hours	16	PUA: You indicated on your claim that you left your employment due to the hours being offered, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Hours Missed	664	We received information that you did not work all hours, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Identity Single Issue	424	Your identification information did not pass the Social Security screening. Your claim cannot proceed because your identity is in question. The data will need to be fixed before the claim can proceed (such as if the SSN is wrong, or your name is wrong, etc.).	You will need to provide proof of identity to the Department by uploading your Social Security Card and Drivers' License or State ID to your dashboard and emailing UCHelp@PA.gov to explain you need verification.
Illness/Injury Work Related	411	PUA: You indicated on your claim that you are no longer employed due to a work-related injury or illness, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Improper Handling of Funds/Property		We received information that you are no longer employed due to improper handling of funds/property, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Inadequate job searches	198	You reported not doing the required job searches when you filed your weekly claim. Because you indicated you did not do them, the system generated an issue to stop payment.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Incarceration	120	We received information that you are incarcerated, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Independent Contractor		We received information that you are considered to be an independent contractor, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Info Provided To Agency	445	Information has been provided to the Agency regarding your eligibility, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Insubordination	60	We received information that you are no longer employed due to insubordination, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid Claim/Application	649	You may not have a valid claim/application, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid Employer	216	When you opened your UC claim, you indicated you had an employer which is not in our database. We need to resolve this question of your employment.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid Employer Chosen	200	When you opened your PUA claim, you indicated you had an employer which is not in our database. We need to resolve this question of your employment.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Invalid SSN	213	Your identification information did not pass the Social Security screening. Your claim cannot proceed because your identity is in question. The data will need to be fixed before the claim can proceed (such as if the SSN is wrong, or your name is wrong, etc.).	You will need to provide proof of identity to the Department by uploading your Social Security Card and Drivers' License or State ID, to your dashboard and emailing UCHelp@pa.gov to explain you need verification.
IP – Investigation Case Special Project Scheme System	261	The claim is potentially fraudulent, or it is a brand new claim and identity must be verified before any payments can be made.	For Regular UC: You must upload 2 forms of identification that include one valid state or federal government issued photo ID along with a secondary document. Documents must verify your name, current mailing address, and Social Security number. Then, email UCHelp@pa.gov to explain you are seeking payment and the documents are available. For PUA: The Department will send a link in your dashboard message center to verify your identity through a company called ID.Me. Follow the link to begin. For more information and for those who cannot verify through ID.me, such as those under 18 years of age, visit www.uc.pa.gov/pua
Labor Dispute	186	We received information that you are involved in a labor dispute, therefore an examiner must review your claim. A labor dispute is a strike or lockout.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Labor Dispute - Failure to Return	320	PUA: You indicated on your claim that you did not return to work after a strike/lockout, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.

Loss of License		We received information that you are no longer employed due to loss of a license, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Loss of Transportation	36	We received information that you are no longer employed due to a loss of transportation, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Military Disability Compensation	290	PUA: You indicated on your claim that you are receiving/or will receive a Veterans Administration disability pension. Therefore an examiner must review your claim to see if a deduction is needed.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Negative Attitude	46	We received information that you are no longer employed due to having a negative attitude, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
No employment history	189	You have not provided adequate employment history to qualify for this claim. Staff must review your eligibility.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
No violation	331	Your eligibility for PUA is in question because you may qualify for a UC claim or have some other similar reason for an eligibility review unrelated to your employment separation.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Not Totally Unemployed		We received information that you were not considered to be unemployed during a week in which you filed for benefits, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
On-Call (Layoff Status)	66	PUA: You indicated on your claim that you are on call and your employment status is in question, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Other	187	Staff received information that your eligibility is in question, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Other	412	PUA: You indicated on your claim that you quit due to "other" reasons, therefore an examiner must review your claim.	If there is no eligibility issue, your payments will be made if there are no other unresolved issues.
Overpayment Without A Cause	600	Staff received information that your eligibility is in question, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Patient Abuse		We received information that you are no longer employed due to patient abuse, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Pension	163	We received information that you are receiving a pension, therefore an examiner must review your claim to see if a further deduction is needed.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Personal or Other Reasons	25	We received information that you are no longer employed due to personal or other reasons, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Personality Conflict	26	We received information that you are unemployed due to a personality conflict, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Preserve a Pension		We received information that you are no longer employed due to preserving a pension, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Personality Conflict	68	PUA: You indicated on your claim that you are no longer employed due to a personality conflict, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Prior Issue (Non-Separation)	306	There is an issue which potentially affects your eligibility and staff must review.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Professional between School Years and Terms	644	Staff received information that you work for an educational institution and are currently not working as normally scheduled, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Eligibility	746	An eligibility issue was raised on your claim, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Fraud Penalty Disqualification	663	Your claim has been found to be a fraudulent claim.	If you feel you are receiving this in error, contact us at UCHelp@pa.gov
PUA - Other program eligibility	177	It appears you may be eligible for regular UC. If so, you are not eligible for PUA and may be overpaid for past weeks if the UC eligibility is retroactive.	Continue to file your weekly claims. Department staff will reach out to instruct if you need to file a UC claim.
PUA - Other program eligibility	750	You have other program eligibility available. PUA benefits can only be paid when no other program eligibility is available.	Continue to file your weekly claims. Department staff will contact you regarding your new program eligibility.
PUA - Proof of employment sufficiency	753	You have not provided the required proof of employment to demonstrate your attachment to the labor market.	You must upload to your dashboard proof of your employment and wages and email ucpua@pa.gov to indicate you have provided the information.
PUA - Receiving Sick Leave	748	You indicated on your claim that you were receiving sick leave or other payments, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Refusal of work	751	You indicated on your claim that you refused work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Refusal to Telework	747	You indicated on your claim that you refused to telework, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
PUA - Requires Staff Review	749	An issue has been detected and requires further review.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Quit Freehand	314	We received information that you quit your job, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Reasonable Assurance		We received information that you work for an educational institution, educational service agency, seasonal employer or are considered to be a professional athlete and are unemployed between the customary terms/breaks of your profession.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Reduction in Hours/Salary		We received information that you are no longer employed due to a reduction in hours/salary, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Refusal of Overtime	67	We received information that you are no longer employed due to a refusal to work overtime, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Refusal of Work	230	We received information that you refused work, therefore an examiner must review your claim.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Requires Staff Review	214	An issue has been detected which may affect your eligibility.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Resignation	31	PUA: You indicated on your claim that you resigned, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.
Retirement	32	We received information that you retired, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Rule Violation	48	We received information that you are no longer employed due to a rule violation, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Safety Concern(s)	620	We received information that you are no longer employed due to safety concern(s), therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Seek Other Work	33	You indicated on your claim that you left your employment to seek other work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Seek-Accept Other Work	612	We received information that you are no longer employed due to seeking or accepting other work, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Self Employment		We received information that you are no longer employed due to self employment, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Self Employment		We received information that you are involved in a self employment activity, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

Severance Pay	158	Information was received that you are getting severance pay, therefore an examiner must review your situation to see if a further deduction is needed.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Sexual Harassment	621	We received information that you left your employment due to sexual harassment, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Sideline Business		We received information that you are involved in a sidelines business activity, which can include farming, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Six Times WBA or 3/13 Highest Quarter	153	Between the date of your previous application for benefits and date of this new application, you must have worked and earned a least 6X the weekly benefit rate of your previous application in covered employment. You may not have earned the required amount to become financially eligible, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Sleeping on the Job	74	We received information that you are no longer employed due to sleeping on the job, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
SSN Belongs to Deceased	212	The department has received information that the owner of this SSN is deceased.	If this is in error, you may provide proof by uploading a picture of yourself holding your ID and something with today's date and emailing UChelp@pa.gov, or you may request a form UC-361 from the department by emailing UChelp.
Theft of Time		We received information that you are no longer employed due to a theft of time, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
To Avoid Being Discharged	20	We received information that you left your employment to avoid being discharged, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Traffic Violations		We received information that you are no longer employed due to traffic violations, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Two-Factor Authentication	757	You failed the two-factor authentication steps to access your account.	This is not used in PA, so this is a system error and staff will be releasing your payments.
Unauthorized Removal of Property		We received information that you are no longer employed due to unauthorized removal of property, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Unknown reasons	50	We received information that you are no longer employed because of unknown reasons, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Unsatisfactory Work Performance	52	We received information that you are no longer employed due to unsatisfactory work performance, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.

USCIS Requires Additional Information	282	You indicated on your claim that you are not a U.S. citizen or authorized to work in the United States. In order to receive unemployment benefits you must be a US citizen, registered alien authorized to work in the US, or permanent resident.	Continue to file your weekly claims. Staff may need to contact you to upload to your dashboard a copy of your work authorization statement and a copy of the front and back of your Social Security card.
Use of Profanity	71	You indicated on your claim that you are no longer employed due to use of profanity, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Vacation Pay	159	We received information on your claim that you received vacation pay, therefore staff must review to see if a deduction from your weekly benefits is needed.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Voluntary Layoff Option	622	We received information on your claim that you are unemployed to take a voluntary layoff option, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Wages Reported	332	There is an issue which potentially affects your eligibility and staff must review.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Weeks Claimed Prior to BYB	152	PUA: You filed your PUA claim prior to the start date of the CARES Act. In accordance with the CARES Act, the first potential week for PUA on a national basis is February 2, 2020. However, you are not eligible until the week you are unemployed due to a COVID-19-related reason.	Continue to file your weekly claims. When Department staff reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Workers' Compensation	161	You indicated on your claim that you received workers' compensation during your base year, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Work Location Transfer	38	You indicated on your claim that you left your employment due to being transferred to another work location, therefore an examiner must review your claim.	Continue to file your weekly claims. Department staff may reach out to you for information about this issue, please respond to the questions promptly to avoid delaying your benefits.
Work Outside of Craft	44	PUA: You indicated on your claim that you left your employment due to the employer asking you to work outside of your craft, therefore an examiner must review your claim.	This is not an eligibility issue and your payments will be made if there are no other unresolved issues.