

Your email has reached the Pennsylvania Department of Labor & Industry's Office of Unemployment Compensation (UC) Tax Services. The uc-news@pa.gov email address is being retired and will no longer be monitored effective July 1, 2024.

If you are an employer or a third-party administrator, we encourage you to contact the Office of UC Tax Services utilizing one of the following options:

- Submit your inquiry online in the Unemployment Compensation Management System (UCMS). Go to www.uctax.pa.gov to create a user ID to access your account in UCMS or to log in to your account with your existing user ID. Upon logging into your account, select Inquiries on the left menu to submit your question.
- Contact us by [UC Chat](#). Chat is available weekdays from 7:30 a.m. to 4:00 p.m., Eastern Time
- Contact us by Telephone at 866-403-6163 on weekdays from 7:30 a.m. to 4:00 p.m., Eastern Time.
- If you do not have an employer tax account, you may send your email to the Office of UC Tax Services at UCTaxServices@pa.gov
- If your inquiry is related to UC Benefit Charges, you may e-mail Employer Services at UIEMPCHARGE@pa.gov and include your employer account number, the claimant's full name and the last four digits of the social security number, and the nature of your question. Or, you may call 833-728-2367 on weekdays from 8:00 a.m. to 4:00 p.m., Eastern Time.

All other UC employer inquiries should be directed to the appropriate contact listed here: [Contact Us - Employer Info](#)